

Chapter 1: The Foundation of Outcome-Based Homecare: Outcomes Measurement and Standards of Care

Section A. Outcomes and Outcome Measurement

Section B. Variance & Variance management

Section C. Patient Compliance: A Critical Role in Outcomes Management

Section D. Standards of Care/Best Practices

Section E. Critical Link between Outcomes Achieved and Implementation of Standards of Care

Chapter 2: Building an Outcome-Based Approach to Homecare

Section A. Getting Started

Section B. OBQI/OBQM

Section C. Developing Effective, Best Practice Care Pathways

Section D. Disease Management (DM) and Outcome-Based Practice in Homecare

Chapter 3: Integrating Standards of Care and Outcomes into Staff Competency & Performance

Section A. Staff Competency: A Link to Outcomes Achieved

Section B. Performance Appraisal: Accountability for Implementing Outcome-Based Care

Chapter 4: Financial Outcomes Data: Use and Application

Chapter 5: Using Healthcare Outcomes to Enhance Marketing and Business Development

Appendix A: Internet Resource Listing: Best Practices

Appendix B: Action Plan: Performance Improvement for OBQI/OBQM

Appendix C: Action Plan: Development & Implementation of Care Pathways

Appendix D: Action Plan: Homecare Disease Management Implementation

Appendix E: Forms